How to Check in as a Patient

The complete check-in guide for patients

Written by Doxy.me Help Center

To meet with your provider on Doxy.me, first you need to use <u>Chrome,</u> <u>Firefox,</u> or <u>Safari</u> browser. (Doxy.me is NOT tested for use with Internet Explorer.)

A <u>webcam</u> and <u>microphone</u> are also required.

PA Counseling should have emailed an invitation to doxy.me/Gayle.
You can enter through that emailed link or To "check-in":

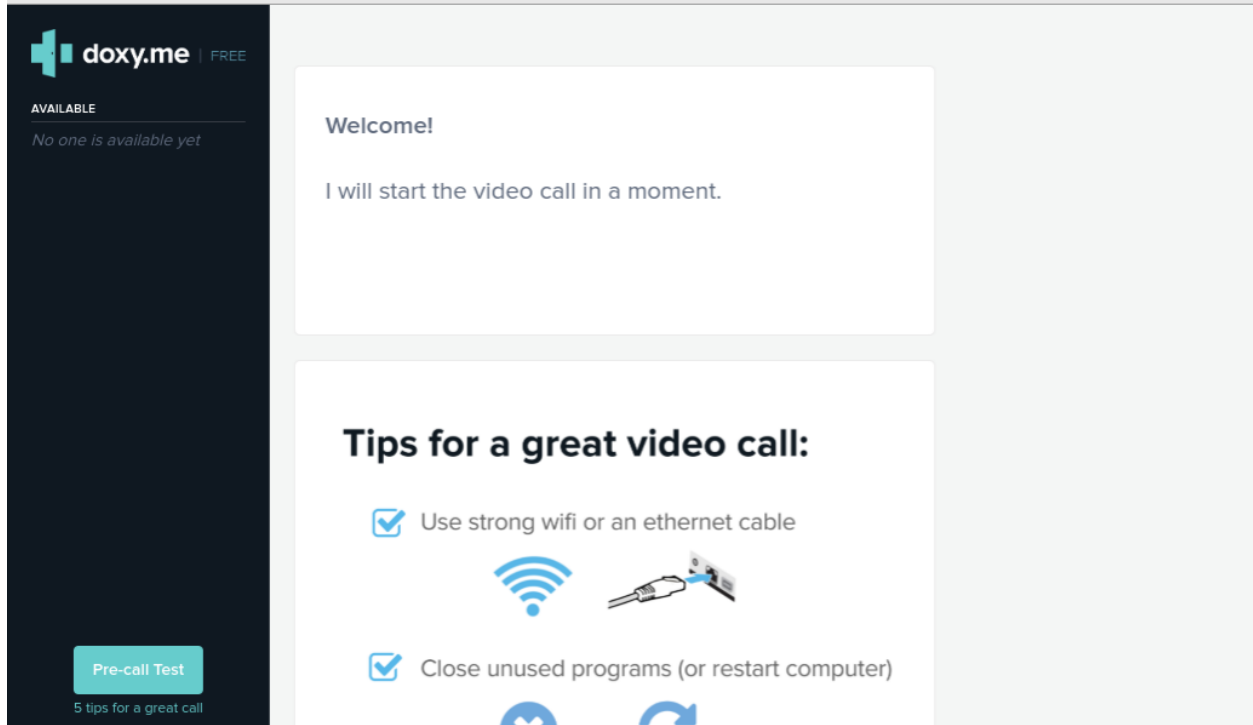1. Type Gayle's room address into your web address bar
    (https://doxy.me/Gayle)
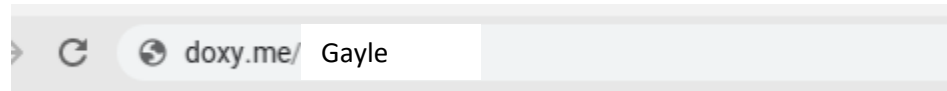
2. Enter your name, click "Check-In"

3. You are now in your provider's waiting room. Wait for your provider to start the call

To watch instruction videos click or type in following links

"Checking in with …"

Chrome

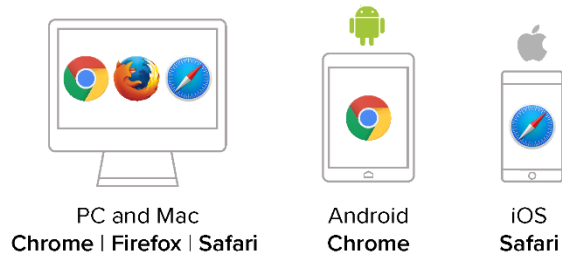https://youtu.be/KQ8dVtbnWx8

Firefox

https://youtu.be/v9NUJ5gPsRY

Safari

https://youtu.be/QHvmNKz8sBo

How to check in for your video visit

1 **Use a computer or device with camera/microphone**

PC and Mac
Chrome | Firefox | Safari

Android
Chrome

iOS
Safari

2 **Enter your clinician's doxy.me web address into the browser**

Telemedicine Solution -
https://ClinicName.doxy.me/

3 **Allow your browser to use your webcam and microphone**

Would you like to share camera and microphone with doxy.me?

Allow
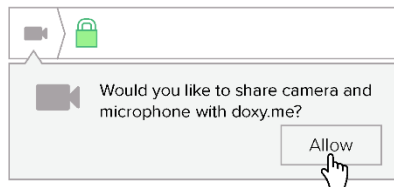
4 **Type in your name and click check in**

Welcome.

Please check in to let Dr. Stewart know you are here.

Alexandra

Check in

✓ Secure
✓ No software to download
✓ HIPAA compliant
✓ No registration needed

5 **Your care provider will start your visit**

Call Tips

• Have a good internet connection
• Restart your device before the visit
• Use the Start Test button in the waiting room
• Need help? Send us a message 💬 https://doxy.me